



CLIENT ADVISORY LETTER 2017-03
September 2, 2017

NRC HURRICANE HARVEY UPDATE

As Houston, along with other Texas and Louisiana communities, battle the aftermath of HURRICANE HARVEY our support and well wishes go out to those residents affected by this historic storm. The devastation to the region has been overwhelming but the outpouring of relief and support, from first responders and residents alike, has been inspiring to all following this disaster.

We are relieved to report that our employees are safe and accounted for. Several of our employees were personally affected by flooding yet they have done what most affected communities have done during this disaster – they have been reaching out to help their neighbors and friends.

The response and recovery to HURRICANE HARVEY will be enormous and NRC is ready to assist our customers with any response, recovery, or remediation effort. NRC's resources are actively supporting the disaster response and recovery. We have moved additional Strike Teams and specialized extraction equipment into the area. Our affiliate company, NorthStar Recovery Services, is providing Hazmat response, soil and water extraction, facility abatement, remediation, and environmental restoration services. Our High Hazard teams from Specialized Response Solutions (SRS), have been deployed to Crosby, TX to respond to a chemical explosion and fire; and additional specialty teams are ready to respond to Hazmat or HNS (Hazardous & Noxious Substances) incidents. Responders from our Independent Contractor Network (ICN) have also been deployed to several emergency incidents in the Houston area.

NRC will continue to monitor the growing needs in the Gulf Region while continuing our state of emergency response readiness in all other US operating regions.

Despite the challenges of this devastating storm, NRC stands ready to assist our clients and the greater GOM community. If we can be of any help to your company, please contact our International Operations Center using the following numbers:

For reporting an emergency from within the U.S.:
International Operations Center (IOC) - 24/hour Emergency Response Line
24-Hour Emergency Line: 1 (800) 899-4672

For reporting a response need from outside of the U.S.
Contact the IOC:
24-Hour Emergency Line: +1 (631) 224-9141, extension 0

Sincerely,
Ray McCoy, Director of Operations

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